

To whom it might concern

Deres ref.

Deres brev

Vår ref.

Dato Date

Your ref.

Your letter

Our ref.
Roy Moberg

27.06.2013

Service function - Teknotherm Marine AS

To improve our support to our customers, we have established a common service department for our marine activities. The department is localized in Ålesund under the leadership of Knut Roger Vågenes, and will administrate all our service engineers, and we can offer services for our whole specter of products for the marine market.

All requests regarding order and performance of service shall be addressed to service@teknotherm.no or Knut Roger Vågnes, phone no. +47 918 26 852.

To improve our services and follow-up of possible claims, there is established a special support centre regarding this. Requests regarding claims shall be addressed to claim@teknotherm.no or Nina Høyven, phone no. 902 66 057.

Regarding requests for spare parts and components, you shall as previously use the address <u>aftersales@teknotherm.no</u> or contact our sales personnel directly.

Yours faithfully

Teknotherm Marine AS

Roy Moberg

Man. Dir.